

Committee:	Date:
Health and Wellbeing Board	26.04.2019
Subject: Health and Wellbeing Board update report	Public
Report of: Director of Community and Children's Services	For Information
Report Author: Jordann Birch, Partnership and Engagement Assistant	

Summary

This report is intended to give Health and Wellbeing Board Members an overview of local developments and policy issues related to the work of the Board where a full report is not necessary. Details of where Members can find further information or contact details for the relevant officer are set out within each section. Updates included are:

1. **Healthwatch Update**
2. **Fair Society, Healthy Lives**
3. **Better Care Fund Performance**
4. **Hackney and City of London Autism Strategy**
5. **Health and Wellbeing Advisory Group Update**
6. **Children's Partnership Board Update**
7. **Sexual Health Update**
8. **Community Safety Update**

Recommendation

Members are asked to:

- Note the report.

Main Report

1. Healthwatch Update

Section 130 of the Health and Social Care Act 2012 requires each local authority to have a local Healthwatch. The Healthwatch service must be run by an independent social enterprise and work with communities to influence commissioners to design and provide better health and social care services.

Hackney Healthwatch won a competitive tender to provide a three-year service to support the Healthwatch City of London Board in April 2018.

Members will be aware from previous committee reports that Hackney Healthwatch experienced a number of issues that impacted on their ability to fully support the contract and the City of London Corporation worked with the provider to identify improvements in the service and provide additional support.

After almost a year of working together, both Healthwatch City of London and Healthwatch Hackney Boards concluded that whilst there are many benefits to working together, Hackney and City residents, workers and patients would be better served through Healthwatch delivery that can focus on the key priorities within each local area. A joint decision was made by both parties in February to amicably terminate the contract at the end of May 2019.

A work plan has been developed with the support of Healthwatch England to ensure that current projects will continue uninterrupted and that the handover of the contract can take place as smoothly as possible. Commissioners have been working closely with the Healthwatch City of London Board to consider options post May 2019.

For more information, please contact Sarah Greenwood, Commissioning Manager sarah.greenwood@cityoflondon.gov.uk

2. Fair Society, Healthy Lives

This update is provided in response to a question by a member of the Health and Wellbeing Board, as to what the Board is doing to support the Marmot principles.

In 2010, Fair Society, Healthy Lives: a strategic review of health inequalities in England post 2010 ([Fair Society Health Lives 2010 - Full Report](#)), was published. Within the review, Sir Michael Marmot outlined the scale of health inequalities in England and set out a number of policy objectives (“Marmot principles”), based around the social determinants of health, which could be used to tackle them. These were:

- Give every child the best start in life
- Enable all children, young people and adults to maximise their capabilities and have control over their lives
- Create fair employment and good work for all
- Ensure a healthy standard of living for all
- Create and develop healthy and sustainable places and communities
- Strengthen the role and impact of ill health prevention

In 2013, the City of London’s Health and Wellbeing Board published its first joint Health and Wellbeing Strategy, which acknowledged the Marmot Review’s findings and committed to tackling the “causes of the causes” of ill health, by adhering to the Marmot principles.

In 2016, the City’s Health and Wellbeing Board revisited the Marmot principles, as part of a development day, and agreed that the new Joint Health and Wellbeing

Strategy would strengthen and support the delivery of the Marmot principles. The board agreed that the Marmot principles would be the starting point for their own set of six principles, modified to reflect what was within the scope for a health and wellbeing board to influence.

The City of London Health and Wellbeing Board's six principles were agreed as:

- Support parents and local services to give every child the best start in life
- Enable all children, young people and adults to maximise their capabilities and have control over their lives
- Encourage fair employment and good work for all, inducing helping people to maintain a work-life balance
- Encourage a healthy standard of living for all
- Create and develop healthy and sustainable places and communities
- Strengthen the role and impact of ill health prevention

These principles run through the Joint Health and Wellbeing Strategy (2017-2020), shaping the strategic priorities of Good Mental Health for all; A Healthy Urban Environment; Effective Health and Social Care Integration; All Children have the Best Start in Life; and Promoting Healthy Behaviours.

The City of London's Health in all Policies approach, approved by the Health and Wellbeing Board in 2016, has encouraged officers from other parts of the Corporation to consider the impacts upon health and health inequalities that their proposed actions might take.

The City of London Corporation's [Social Mobility Strategy for 2018-28](#), which was approved in September 2018, and is now in pre-implementation stage, will examine how the City Corporation can further advance Marmot's principles throughout its sphere of influence, going beyond what health and wellbeing partners alone can do, and looking at the entire range of City Corporation functions. The strategy has identified that good health and wellbeing, alongside stable and affordable housing, high quality employment, education, skills and lifelong learning opportunities, and social and cultural capital are all essential in ensuring individuals and communities from socio-economically diverse backgrounds can experience improved social mobility.

For more information, please contact Farrah Hart, Consultant in Public Health, farrah.hart@cityoflondon.gov.uk

3. Better Care Fund Performance

The Better Care Fund (BCF) continued to fund several key services in the City of London during 2018/19 including Reablement Plus to avoid hospital admission and facilitate hospital discharge, and the Care Navigator service which supports safe discharge from hospital. In terms of key metrics, not all the final figures have been published yet but on three of the four metrics (non-elective admissions, still at home

91 days after hospital discharge and permanent admissions to residential care) the City Corporation has been performing well against target throughout the year and predict that final figures will maintain this position. The overall figures for Delayed Transfers of Care (DTOCs) have not been on target, due to NHS delays. Social care DTOCs however have continued to perform very well in relation to the target. The table below summarises this performance.

BCF Metric	Target for 2018/19	Performance 2018/19	Comments
Delayed Transfers of Care – NHS	Less than 182 days	305	<p>This performance is based on 11 months of data but is significantly above the target set.</p> <p>Not all reasons for these delays have been published yet but many relate to awaiting CHC assessments, awaiting placements (related to where patients are finding their own care placements) and awaiting further follow on care. Many of these issues are being addressed including for example, the introduction of more CHC assessments in the community and placement without prejudice protocols to support this.</p>
Delayed Transfers of Care – ASC	Less than 73 days	17	<p>This performance is based on 11 months of data and performs well against the target. There have been some additional days of delay that were reported by providers in error and these are being corrected.</p>
Non-Elective hospital admissions	700	697	<p>This figure is an estimate based on 11 months of data as March figures have yet to be published. If the figure of 697 is confirmed, this is a 3.3% increase in admissions on the previous year.</p>
Permanent Admissions to residential care	Less than 10	4	None
Still at home 91 days after discharge from hospital	85%	96%	None

It has been confirmed that there will be a round of BCF for 2019/20 (with a 1.79% increase) but that further years of funding are currently under review.

For more information, please contact Ellie Ward, Integration Programme Manager, ellie.ward@cityoflondon.gov.uk

4. Hackney and City of London Autism Strategy

Offering support to children/people with SEND has been identified as a priority in the DCCS Business Plan, in the City Corporation's Joint Health and Wellbeing Strategy and Mental Health Strategy and by the Adult Advisory Group.

The City of London is currently jointly producing an Autism Strategy with the London Borough of Hackney. The strategy is being drafted in co-production with the members of the Autism Alliance Forum. The draft strategy will recommend actions to improve services and provisions for Autistic people in the City of London and the London Borough of Hackney. These will be based on community research carried out by the Public Health, Social Care and Education teams of the City and Hackney as well as recommendations made by autistic people and their families/carers.

The draft strategy is expected to come to the HWB in June.

For more information, please contact Claire Giraud, Strategy Officer, claire.giraud@cityoflondon.gov.uk

5. Health and Wellbeing Advisory Group (HWAG) Update

The Health and Wellbeing Advisory Group met on 26 March for updates on:

- Local Government Declaration on Sugar Reduction and Healthier Food
- Air Quality Strategy
- Alcohol Strategy
- City of London Police Community Scrutiny Group

The Local Government Declaration on Sugar Reduction and Healthier Food action plan was shared with the group, outlining the activities against the pledges, who is responsible and the deadline for completion.

It was noted that The Air Quality Strategy is currently out for consultation, with a questionnaire on the corporation's website.

The Alcohol Strategy was circulated to the group; following sign off from the Health and Wellbeing Board a working group will need to be identified and action plan formed with input from the HWAG.

The City of London Police (CoLP) revised their Community Scrutiny Group (CSG) in 2018 to help meet the community member's policing needs better. The police are currently looking to recruit a diverse group of members to help shape the new-look CSG, including the formation of a Youth CSG form.

For further information, please contact Jordann Birch, Partnership and Engagement Assistant, jordann.birch@cityoflondon.gov.uk

6. Children's Partnership Board (CPB) Update

The CPB was formed following the refreshing of terms of reference from the Children's Executive Board (CEB), with meetings now arranged thematically allowing partners an opportunity to focus discussion and review specific issues.

The CPB met on 29 March with a focus on the Children, Young People and Maternity Workstream (CYPM) and how it will support the CoL Children and Young People's Plan. Partners discussed how the CYPM currently operates, and what the CYPM priorities are moving forward. These included scoping out Make Every Contact Count (MECC) for the CoL and streamlining maternity pathways and the early years health offer. An ongoing priority is to collate CoL health and wellbeing contracts and identify the gaps and duplications, as well as looking at the value for money they have.

An update was also provided on the Children Centre review board recommendation. A Children's Centre Service Advisory Board will be established, which will be responsible for the operational delivery of children's centre services in the CoL. The CYPM workstream will also continue to report back to the CPB on progress and priorities for health.

Further updates from CPB partners:

- The Safer City Partnership Strategy is currently being drafted with a view to take it to summit in April.
- The CoLP recently had a PEEL inspection – the findings will be circulated at the next meeting

For further information, please contact Marcus Roberts, Head of Strategy and Performance, marcus.roberts@cityoflondon.gov.uk

7. Sexual Health E-service Update

The sexual health e-service, which is hosted by City of London covers residents of 28 authorities.

Test kit volumes have continued to grow and since the service commenced in January 2018, we have dispatched 190,000 kits and tested over 140,000 returned kits. Since the last update to the Board, service user feedback has remained very encouraging with 98-99% approval and recommendation scores.

Since January, the provider for the e-service, Preventx, commenced a workstream to refresh the service user online portal. This refresh, which is due to be launched before the summer will further enhance the ease of usage for service users by providing a new and improved interface.

The London Sexual Health Programme (LSHP), which provides the governance mechanism for the e-service and is also hosted by the City of London, has accepted an invite to present its partnership work at the STI and HIV World Congress in July.

The focus will be the unique collaborative nature of the LSHP in bringing together local authorities to transform services.

For more information, please contact Adrian Kelly, Lead Commissioner – Sexual Health E-Service, adrian.kelly@cityoflondon.gov.uk

8. Community Safety Team Update

The Community Safety Team (CST) is currently focussed on completing the new Safer City Partnership strategy. This is due for sign off on 20 May.

A priority area for the year ahead is improving City wide responses to Anti-Social Behaviour (ASB). The heightened profile of this issue is closely linked to begging and other street visible problems. The work of City of London Police and Operation Luscombe has evidenced that 90% of beggars coming to notice within the Square Mile are not rough sleeping here and many have accommodation in other areas. The CST has obtained additional resource to help develop a common understanding of ASB and improve co-ordination between all relevant partners. We hope to recruit shortly. A vital underpinning to this work is an effective information sharing system that can record interventions from partner agencies, highlighting any safeguarding or criminal justice concerns. E-CINS (a bespoke recording system) is used in a number of neighbouring local authorities and the CST is currently supporting colleagues in utilising this within the City. The CST is also involved in developing approaches to the challenges caused by drug misuse within the City.

For more information, please contact David Mackintosh, Head of Community Safety, david.mackintosh@cityoflondon.gov.uk

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